



# CapTel<sup>®</sup> for Hearing Callers



How to reach a CapTel<sup>®</sup> user:

[www.relayoklahoma.com/captel.html](http://www.relayoklahoma.com/captel.html)



- *Dial English: 1-877-243-2823  
(24 hours a day, 7 days a week)*
- *Dial Español: 1-877-243-2823  
(5 AM to 9 PM Pacific Time, 7 days a week)*
- *Listen for the short message.*
- *Enter the area code and phone number of the CapTel user and then press pound (#).*
- *Speak when the call is answered.*

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***If you know your CapTel<sup>®</sup> party uses 2-Line CapTel<sup>®</sup>:***

- *Dial only the CapTel user's phone number.*
- *When the CapTel user answers, begin your conversation.*

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***NOTE:*** *When you have finished your turn speaking, it might take the CapTel user a moment to respond while they read the captions of your conversation.*